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Breach the wall of silence!
Help victims of medical errors!

Sophie Hankes LL.M chair SIN-NL and IEU-Alliance

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Survey

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Present situation(I)

- 90% of the treatments in hospitals is good
- 90% of the patients get better
- Compliments to the physicians, nurses and hospitals
- SIN-NL en IEU-alliance are obliged to focus on the 10 % of medical errors.

Present situation (II)

- Medical errors occur at 10% of treatments in hospitals
- 1 in 1000 treatments results in death or disability
- No information is available on medical errors by general practitioners

Position of victims and relatives

- Almost no acknowledgment of errors
- Almost no honest information
- Almost no honest remedial medical care

Role of the medical field

- Almost no acknowledgment, no information, no remedial medical care in spite of legal obligations (Law Agreement Medical Treatment)
- Almost no registration, in spite of legal obligation art. 4a Law Quality of Institutions
 - Almost no research of medical errors
 - Almost no prevention of medical errors

SIN-NL & IEU-Alliance

- Honest information
- Remedial medical care
- Registration
- Research
- Prevention
- Physicians should learn from errors
- Physicians should act according to legal obligations

Tell and Repair legal provision (I)

- Openness and honest information, verbal and in writing
- Immediate and adequate remedial medical care
- Learning from the error by the physician who was responsible and learning by the medical profession

Tell and Repair(II)

- 2006: J. Legemaate LL.M. KNMG Association of Physicians writes: Harvard consensus report is immediately applicable
- 2007: Dr. H. van Hulsteijn (Ass. Medical Consultants): This proposal is completely acceptable
- 2007: Signed by door Inspectorate of Healthcare
- 2008: Ministry of Health acknowledges importance of honest information and remedial medical care and will involve the legal provision in preparation of the Law Client and Quality of Care.

Tell and Repair (III)

- **It is not aftercare. It concerns regular obligations of honest information and remedial medical care, based on book 7 Law Agreement Medical Treatment Civil Law: art 448**
- Referral as victim of medical error
- Referral to physicians who signed Tell and Repair
- Reports are only valid after written authorisation by the patient
- Copy of report and requests should be immediately available to patient
- No referral to physician who caused the error nor to physicians who refused to help the victim or relatives.

Structural solutions (I)

- Education at university, and to present physicians
- New reporting center with independent mediator
- 'No fault'-system
- National fund
- Truthcommissions
- Parliamentary enquiry

Structural solutions (II)

Independent Institute for Victims of Medical Errors, with participation of SIN-NL and IEU-Alliance on basis of equality,
Function:

- Registration, research and prevention
- Arrangement of honest information and
- Adequate remedial medical care.

Conclusion

At present: state of emergency

Too many medical errors and the consequences for victims are too serious, which is unnecessary.

The damage and sorrow are preventable.

Appeal to the medical field:

Listen to the victims and their relatives

Help victims of medical errors:

be open, honest and adequate

LEARN FROM YOUR ERRORS

Oath of Hippocrates: First do no damage.